1. What is your state of residence?

- Alabama: 1.61%
- California: 9.68%
- Colorado: 1.61%
- Connecticut: 8.06%
- Florida: 1.61%
- Georgia: 1.61%
- Illinois: 3.23%
- Kentucky: 1.61%
- Maryland: 4.84%
- Massachusetts: 4.84%
- Michigan: 1.61%
- Montana: 1.61%
- New Hampshire: 1.61%
- New Jersey: 6.45%
- New York: 3.23%
- North Carolina: 3.23%
- Oklahoma: 1.61%
- Pennsylvania: 8.06%
- South Carolina: 6.45%
- Texas: 8.06%
- Washington, D.C.: 1.61%
- Washington: 4.84%
- Virginia: 3.23%
- Other (Please Specify): 4.84%
- Other (Please Specify): 66.67%
- Other (Please Specify): 8.06%
2. Do you identify as:

- Male: 32.26%
- Female: 64.52%
- Prefer not to answer: 3.23%

3. Do you identify as:

- Caucasian: 85.48%
- Hispanic: 4.84%
- Other (Please Specify): 4.84%
- Prefer not to answer: 3.23%
- Asian-American: 1.61%
4. Do you currently live with (please note all that apply):

- Blindness or low vision: 6.45%
- Deafness or hard of hearing: 4.84%
- Intellectual disability: 1.61%
- Learning disability or learning disorder: 3.23%
- Mobility impairment: 12.90%
- Psychiatric disability: 38.71%
- Traumatic brain injury: 3.23%
- Other disabilities including: 11.29%
- Other (Please Specify): 3.23%

5. Are you enrolled in Medicare?

- Yes: 70.97%
- No: 29.03%
6. If you are enrolled in Medicare, did you have any of the following health coverages before you became eligible for Medicare?
7. How easy was it to change from another kind of health coverage (as identified in question 6, above) to Medicare?
8. How easy is the Medicare enrollment process?

- **Easy:** 17.50%
- **Somewhat Easy:** 65.00%
- **Not Easy:** 17.50%

9. How much do you understand about Medicare coverage?

- **I Don't Understand Much:** 21.05%
- **I Understand Some:** 61.40%
- **I Understand a Lot:** 17.54%
10. Was it clear to you when you were to become **eligible** for Medicare?

- **Clear**: 47.37%
- **Somewhat Clear**: 33.33%
- **Unclear**: 19.30%
11. Which of the following would you use to get information about Medicare (you may choose more than one):
12. Where do you (or would you like to) get the most useful information about Medicare?
13. Are you aware that there is a State Health Insurance and Assistance Program (SHIP) in your state to help answer Medicare and related health insurance questions and provide information?

Yes: 33.33%

No: 66.67%
14. If so, how did you hear about the SHIP?
15. Have you worked with your SHIP to help you with Medicare or other related health insurance issues?

Yes: 38.89%

No: 61.11%
16. Was the SHIP able to help answer your questions? Yes: 100.00%

17. Would you call the SHIP again to get help in the future? Yes: 100.00%
18. Have you been a victim of any of the following Medicare or healthcare fraud, errors, or abuse? (check any that apply)
19. Are you aware that there is a Senior Medicare Patrol (SMP) program in your state to help stop Medicare and healthcare fraud, errors and abuse?

Yes: 12.50%
No: 87.50%
20. If you are aware of the SMP program, how did you hear about it?

- Advocate Group: 71.43%
- Government Official or Agency: 42.86%
21. Have you ever worked with the SMP program to help you with Medicare or related health insurance issues?

- Yes: 28.57%
- No: 71.43%
22. If you worked with the SMP program, did you have a positive experience with the person you spoke with?

Yes: 100.00%